



## About The Company

RF Global Solutions was established in 2004 to supply low cost RF repairs for the semiconductor industry. We are now an active member of the National Micro Electronics Institute and are regular winners of the prestigious Top 10 NMI Supplier award. The company has achieved this by providing low cost, high quality RF repairs and refurbished RF equipment into the Semiconductor and Medical industry. We are now an internationally renowned brand, with customers utilising our services from across the globe.

The company is highly focused on the following areas:

- **Customer responsiveness**
- **Quality of products supplied, and repair work undertaken**
- **Bespoke industry leading warranties**
- **Continuous improvement activities with both products and services**

## RF Repairs & Refurbishments

RF Global Solutions are able to provide a comprehensive repair and refurbishment service for almost any make or model of RF Generator and/or RF Matching unit in the market even after OEM has withdrawn support for the equipment.

We have one of the largest supplies of spare parts and components in the marketplace which allows us to offer extremely competitive turnaround times, often as short as two days.

All repairs and refurbishments are backed up by our industry leading warranty and are supplied with comprehensive service documentation detailing all the work that has been carried out upon return of the equipment.



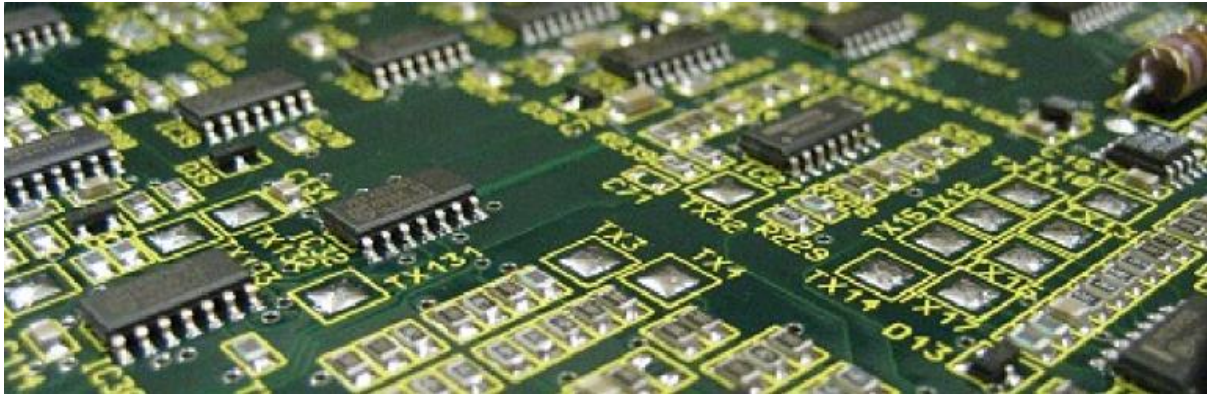


## **RF Sales & Equipment Acquisition**

RF Global Solutions pride ourselves on having an extensive inventory of fully refurbished RF Units for sale. The broad mix of equipment held by RF Global Solutions includes RF Generators, RF Matching Networks, DC Power Supplies and RF Sealing equipment from all of the popular manufacturers.

When new sales inventory arrives at RF Global Solutions it is subject to full internal and external inspection prior to being sent to the engineering team for refurbishment. The refurbishment is in-depth and covers a wide range of engineering disciplines both electrical and mechanical. The work is undertaken on site by RF Global Solutions own specialist engineers ensuring the highest possible standards are adhered to. All equipment is refurbished to standard OEM specification and backed up by a comprehensive warranty plan.

RF Global Solutions warrants our sales units for a period of 12 months. Clients purchasing RF equipment from RF Global Solutions can rest assured that equipment has been subject to a comprehensive inspection.



## **RF Upgrade/Conversion**

RF Global Solutions are able to offer a wide range of upgrades and conversions for all of your RF Equipment.

Upgrading RF equipment brings many advantages to our clients through increases in efficiency, reduction in downtime and product failures as well as safety enhancements. Conversions can in some instances save our clients from having to purchase replacement equipment as processes change and/or evolve. We are able to carry out this work sticking to strict client specifications while meeting agreed deadlines.

Some examples of the upgrades/conversion work which RF Global Solutions regularly carry out are:

- Advanced Energy RFG Series Generators -000 to -008,
- Advanced Energy RFG Series Generator Novellous Conversion,
- Advanced Energy RFG1250 – Advanced Energy RFG1251 Conversion,
- Lam T-Match Upgrades,
- Lam Match Rebuilds and Improvements

All upgrades and conversions are backed up by our industry leading warranty and are supplied with comprehensive service documentation detailing all the work that has been carried out upon return of the equipment.



### **Trade In & Part Exchange**

RF Global Solutions are proud to be one of the very first RF companies globally to offer a trade in and part exchange service to our clients.

Part Exchange is not only good for our client's budgets but is also environmentally friendly and socially responsible.

We are now offering both trade in and part exchange on the following types of equipment;

- RF Generators
- RF Matching Networks
- RF Test Equipment
- RF equipment used in the medical industry
- RF equipment used in food processing
- RF equipment used in the semiconductor related industry



### **Free Estimates & No Fault Found, No Charge Policy**

RF Global Solutions offers a free estimate service on all repairs, we thoroughly inspect every unit before providing a no obligation quotation for any required work. Should you not wish to proceed with the repair we will re-package and return the unit to the client with a comprehensive service report.

RF Global Solutions operates a no-fault, no charge policy, in the event that a unit is sent to RF Global Solutions for repair and we cannot find any faults with the equipment, we will return the equipment to the customer at no cost to them complete with a service report detailing the inspections and testing we carried out.

RF Global Solutions never mark up the price of components and we don't charge extra for burn tests.

No calibration fees!

# Warranty & Guarantee

## **The Industry Leading Warranty**

RF Global Solutions are the industry leaders in offering extended/ Flexible warranty options.

Equipment supplied by/ refurbished by RF Global Solutions generally speaking comes with a 12-month comprehensive parts and labour warranty as standard.

The warranty is designed to be hassle free and straightforward for the customer. In the event of a warranty claim the equipment should be returned to our repair facility for inspection, a full report of our findings is at this point made available to the customer along with estimated repair times etc.

RF Global Solutions will always give the highest possible priority status to warranty work and we are often able to supply the client with a loan unit during the repair process (subject to timescales and availability).

When the unit has been repaired under warranty RF Global Solutions will take care of the customs paperwork and any associated shipping costs.





## **Customer Portal**

RF Global Solutions have recently developed an innovative client portal allowing our customers to login and view the status of repair and sales work 24 hours a day.

The service has been designed in collaboration with existing users and allows self-service real time access to the following;

- Colour coded job tracking, (including limited access to all historical jobs prior to client portal launch)
- Booking in paperwork and photographs of unit, packaging, damage in transit
- Highly detailed service reports complete with photos, graphs and charts where applicable
- Booking out paperwork and photographs of refurbished equipment and packaging
- Handy “contact us about this job” link
- Links for contact us, visit our website and view our sales units



## **Market Leading Service Documentation**

RF Global Solutions prides itself on the work it performs and as such the detail and content of our service report documents are unmatched within the industry.

All jobs contain the following highly detailed reports which are downloadable 24 hours a day from the client portal.

Detailed Booking in Report, complete with photographs of all packing, shipping paperwork, different views of the equipment, manufactures label and any damage.

Highly detailed job card outlining all of the work carried out complete with settings, any associated test graphs etc.

Quality control/ booking out report including photographs of the cleaned refurbished equipment, outgoing packing, weight photograph etc.





## **Shipping and Customs Support**

RF Global Solutions have a wealth of knowledge and an in-depth understanding of haulage and transportation, particularly across Inter-continental and Pacific trade lanes.

We can assist our clients with advice on packaging, crating and paperwork which is required for Customs and Excise. We can advise on the best and most cost-effective ways of transporting goods, whether it be via Road, Rail, Sea or Air. RF Global Solutions can suspend Import Duty on goods which are only going to be in the United Kingdom for up to three months.

We will provide template paperwork where required and offer a check service, should it be required. This is particularly beneficial to customers who do not have a lot of experience in shipping items internationally or customers who are simply not sure of the requirements.

With RF Global Solutions, we make the process quick and easy, offering telephone and/or email support and bespoke guidance notes if required. (Please check out our page on Preparing a Customs Invoice within Customs and Excise).

We are holders of a full Inward Processing Relief Authorisation (IPR) ensuring fast, efficient and tax-free movement of goods between ourselves and our customers.



## **RF Site Visits**

RF Global Solutions are able to offer onsite service calls worldwide.

To complement our wide and varied range of services RF Global Solutions are sometimes asked to visit customers on site either for contractual discussions or technical/ service calls.

We perform site visits for;

- Semiconductor
- Medical, Food,
- Photovoltaic (PV)
- Educational Sites

We are also able to provide a wide range of on-site RF safety inspections and check RF exposure levels as required.



## **The Facility**

RF Global Solutions operates out of one of the most comprehensive RF service facilities in the world.

We moved into our main building during the winter of 2004 and doubled our working area in 2012 with the acquisition of the adjacent business unit. This has helped accommodate the company's growth and has provided the platform for expanding the business long into the future.

Today RF Global Solutions has in excess of 5000sqf dedicated to the repair and refurbishment of Radio Frequency equipment. Within our facility we have a comprehensive array of international power feeds in different voltages and currents, loop water-based cooling systems, dummy load equipment, specialist tools and calibration devices, measurement equipment and bespoke analysing equipment.

We are always willing to arrange for guided tours of the facility to our clients by appointment.



## Contact Us

RF Global Solutions Limited  
21-23 Langland's Place  
Kelvin South Business Park  
East Kilbride  
Lanarkshire  
G75 0YF  
United Kingdom

Visit the RF Global Solutions website [www.rfglobalsolutions.co.uk](http://www.rfglobalsolutions.co.uk)  
Email our sales department [sales@rfglobalsolutions.co.uk](mailto:sales@rfglobalsolutions.co.uk)  
Telephone our offices **+44(0) 1355 236392**

Follow us on social media to keep up to date with our latest incentives, offers and news.  
Arrange an on-site visit from RF Global Solutions to discuss your requirements in detail or visit RF Global Solutions repair facility.